

Technology Task Force Meeting Minutes

October 9, 2024

Members Present: Tami Ronnfeldt, Maryann Sinerius, Bob Kittle, Rick Miller, Diane Barry, Catherine Nelson, Jeff Rezab, Kevin Gillespie

Members Absent: Chris Walter

Management/HOA Personnel Present: Steve Hardesty, Patti Johnston, Brian Sage, David Guthrie, Mike Bickford

Guest Present: Bob Neuer, Steve Simpson

The meeting was dedicated to a ZOOM call with Jonas, HOA2's enterprise software company.

Matt Cooper from Jonas reviewed a presentation that included modules our HOA currently uses and others that may be of interest.

- Current Jonas Modules used by HOA2
 - Accounts Payable
 - Data Mart Module
 - Master Generator
 - Club Management
 - Gift Certificates & Rain Checks
 - Club Inventory
 - Cash Receipts Lock Box
 - Pre-Authorized Bank Payments
 - General Ledger
 - Activity Mgmt – Activity Tracking
 - Activity Mgmt – Event Management
 - Point of Sale w/Partitions
 - POS – Cash Cards
 - POS – Credit Card Interfaces
 - POS Dining Reservations
 - Time Keeper
 - Providex Licenses

- Modules HOA2 may want to consider
 - Member Insight – a tool to collect, manage, analyze and follow up on member feedback with a survey management suite.
 - MetricsFirst – system that connects different sources of data to establish KPI's club management for better business decision making.
 - Club Pay – Jonas version of Payroll and HR solutions; similar to ADP.
 - Premium Mobile App – An HOA app for Homeowners/HOA Management
 - JCS Mobile – An HOA app for HOA personnel to see real time data such as upcoming events, reservations, inventory, etc.

General Comments:

- Jonas does not have an ACC software but provided contact information for a company that does.
- New News...their F&B handheld POS system now has the ability to split checks. This will be considered in the future.
- Could potentially eliminate Gift Certificates & Rain Checks module. Need to explore.
- We do not have inventory PO module to measure pars; should we look at this? Are we using the current module to its full capacity?
- Are we using the Activity Tracking and Event Management modules to their full capacity?
- Recommendation to remove POS Dining Reservations as reservations are now under Activity Management. Cost savings!
- Jonas does have user groups. Jonas encourages feedback on all modules/apps and are continually implementing improvements to maximize user satisfaction.

Action Items:

- The Tech task force along with Steve Hardesty, Mike Bickford and Management team will evaluate current Jonas modules and maximize usage capabilities.
- Review modules that could potentially be eliminated due to overlap or non usage.
- Review modules not currently used at HOA2 and explore need.
- Bob Kittle created a Google drive for the task force and will explore Pugh for project management.

Recommendations for the BoD: None

Recommendations for Management: None

Next meeting will be Wednesday, November 13th, CLC #1 at 10:30am

Submitted by: Tami Ronnfeldt